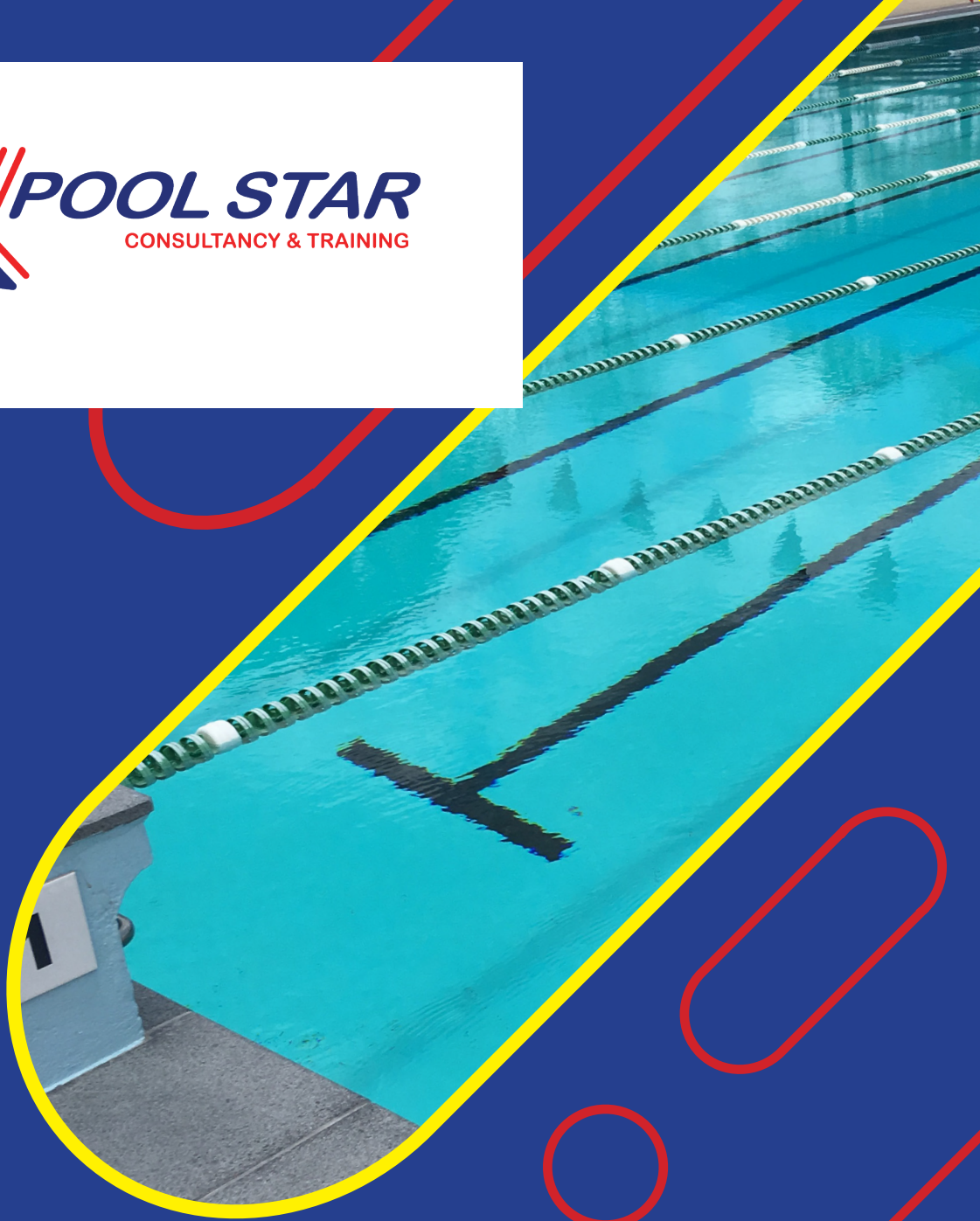


**POOL STAR**

CONSULTANCY & TRAINING



# RELEVANT EXPERIENCE

# CONTENT PAGE

RELEVANT EXPERIENCE	3
FACILITY MANAGEMENT	4
TRAINING AND EDUCATION	5
LIFEGUARD SERVICES	6
FACILITY AUDITS AND SAFETY IMPROVEMENT PLANS	7
FEDERAL GOVERNMENT JOB SKILLS PROGRAM	8
HR AND STAFF MANAGEMENT	8
DROWNING AND EXPERT EYE WITNESS SERVICES	8
BUSINESSES OPERATED	9
AQUATIC INDUSTRY EXPERIENCE	10
AQUATIC FACILITY SAFETY AUDITS	11
CONTRACT LIFEGUARD SERVICES	14
AQUATIC FACILITY SAFETY SIGN AUDITS	15
AQUATIC FACILITY MANAGEMENT	16
EXPERT EYE WITNESS REPORTS	17
SPORT	17
AQUAFUTURES INTERNATIONAL CONFERENCE	17
INTERNATIONAL LIFE SAVING	18
BOARD POSITIONS	19
COACHING EXPERIENCE	20
LIFE MEMBERSHIP	20
ASSET MANAGEMENT PLANS	20
ACCREDITED TRAINER & ASSESSOR	20
BOOKS PUBLISHED	20
THIRD PARTY QUALITY ASSURANCE	21
OTHER	22

# RELEVANT EXPERIENCE

Pool Star is recognised as one of Queensland's most formidable, reliable and experienced aquatic facility management companies.

Pool Star has been in operation since 2003, however the companies Managing Director, Mr Les Mole, has over forty five (45) years experience in the aquatics industry.

Consulting to Government at all levels, Les also steers businesses both large and small, through the myriad of standards and guidelines that affect the aquatics industry.

Just some of the major clients who have engaged Pool Star services include:

- o Brisbane City Council
- o Warner Village Theme Parks incorporating Sea World, Sea World Resort, Wet'N'Wild Oxenford, Wet'N'Wild Sydney and Movie World
- o Gold Coast City Council
- o Mackay Regional Council
- o Sunshine Coast Regional Council
- o Mareeba Shire Council
- o Cairns City Council
- o Proserpine Shire Council
- o Cassowary Coast Regional Council
- o Warwick Shire Council
- o YMCA
- o Royal Life Saving Society Qld
- o Glencore – Oakey Creek
- o Central Queensland University
- o Bundaberg Regional Council
- o Tweed Shire Council
- o Quilpie Shire Council
- o Logan Shire Council
- o Berrigan Shire Council
- o Swim Fit
- o Latrobe City Council
- o McKinlay Shire Council
- o Queensland Police Service Academy
- o White Water World – DreamWorld
- o Lismore City Council
- o Shapland Swim Schools
- o Rackley Swim Schools
- o Spotless
- o Moreton Bay Regional Council
- o QLD Dept. National Parks, Recreation Sport and Racing
- o Southern Downs Regional Council
- o Strategic Leisure Group
- o Tablelands Regional Council
- o Ipswich City Council
- o Whitsunday Regional Council

Pool Star provides a number of services to State run schools and private educational institutions. The majority of Australian schools either have a swimming pool on campus, or have easy access to a public swimming pool.

Pool Star is often called upon for training in pool plant operation and/or problem solving in water quality management. Pool Star is the Queensland agent for Lovibond pool water test kits, which is further evidence of Pool Star's credibility, in the aquatics industry.

Pool Star is a Queensland based business, with four (4) family members steering all levels of the company.

# FACILITY MANAGEMENT



Les Mole's experience in aquatic facility management dates back several decades. Les was employed by Surf Life Saving Queensland in the mid 80's, and in 1994, he was promoted to the position of Executive Director with the Royal Life Saving Society Queensland.

During the eleven (11) years he served in this position, he was responsible for the purchase of the organisation's headquarters, The Plantation, which is situated at 1204 New Cleveland Rd Gumdale.

In 2007, Royal Life Saving Society Queensland then purchased the freehold ownership of the Burpengary Aquatic Centre, on Brisbane's north-side. Both of these facilities are testimony to Les's leadership and today are key core assets of the organisation.

Les has provided and guided design advice for numerous aquatic facilities.

Just some of these include:

- Airlie Beach Lagoon
- The Green Bridge – Gold Coast
- The Tallebudgera Fitness Camp
- RV Lifestyle – Burnett Heads
- Langlands Swimming Pool redevelopment.



Les Mole teaching lifeguards in China the procedures for spinal injury management

## TRAINING AND EDUCATION

Being a qualified TAFE teacher, and having managed a Registered Training Organisation (RTO) for several decades, the Pool Star experience in competency based training and the Australian Vocational Education system is comprehensive.

Pool Star is licensed to offer a number of accredited training programs in conjunction with the Royal Life Saving Society. These include First Aid, Bronze Medallion, Pool Lifeguard and Pool Plant Operation and Maintenance.

# LIFEGUARD SERVICES

Les Mole's experience with contract lifeguard services spans back to the early 1980's, when he was instrumental in creating the Noosa Council's beach lifeguard service.

Back then, he was employed by Surf Life Saving Queensland, as a development officer, and the business model of contracted beach lifeguard services quickly spread throughout the country.

Eventually, as more swimming facilities were constructed by local governments as "free access" swimming lagoons, contracting the supervision and management of these facilities, became the norm.

One of the earliest facilities to adopt contract lifeguard services was Southbank, constructed after the 1988 Brisbane Expo.

Les Mole was employed by SLSA when they first won the contract, and then went on to join Royal Life Saving Society Queensland, who were awarded the Settlement Cove Lagoon (Redcliffe) contract, and then the Airlie Beach Lagoon lifeguard service.

Les also established contract lifeguard services for the Brisbane City Council at Hibiscus Sports Complex, and the Ipswich City Council at the Leichhardt Swimming Pool, the Bundamba Swimming Pool and the Jim Gardner Swimming Pool.





# FACILITY AUDITS AND SAFETY IMPROVEMENT PLANS

In 1994, Les Mole was employed as the Executive Director of the Royal Life Saving Society Queensland.

During the early 1990's, the Royal Life Saving Society of Australia (RLSSA) began the Guidelines for Safe Pool Operation (GSPO).

The GSPO was born as a direct result of the litigation and uncertainty surrounding swimming pool management. Les has served, and is currently a member of, the RLSSA GSPO review committee and is constantly "in tune" with the latest developments of work, health and safety in the field of aquatic facility management and operations.

Les has conducted thousands of Swimming Pool Safety Audits over the past twenty five years and is the only auditor endorsed and recommended by the Brisbane City Council.



# HR AND STAFF MANAGEMENT

Having employed up to 200 lifeguards at any given time, Les Mole is fully aware of the legal responsibilities, which employers have for their employees.

Pool Star has never been subject to employee industrial action and fosters a workplace where all employees are remunerated above any award payment conditions.

# FEDERAL GOVERNMENT JOB SKILLS PROGRAM

Government training and employment initiatives provide real opportunities for the aquatics industry.

Our company has had years of experience in Government job creation programs.

We have provided training for long term unemployed people who have eventually found secure employment.

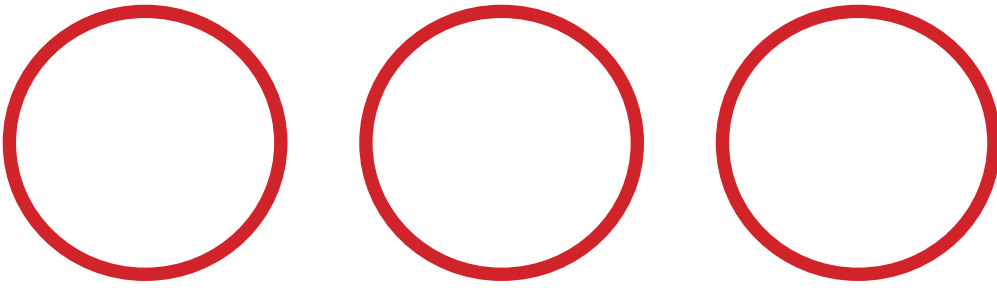


# DROWNING AND EXPERT EYE WITNESS SERVICES

Pool Star is often engaged to provide expert eye witness advice and has been involved in Coronial Inquests for several decades.

Les Mole provides advice to facility operators, Work Health and Safety and to the Police.





## BUSINESSES OPERATED

Both Les and Sue Mole have been consistent business owners all of their lives, and have an integral understanding of the legislation and the acumen required to conduct business in Australia.

Some of the other businesses owned and operated by Sue and Les Mole include:

- o Atlas Auto Repairs – a panel beating and spray painting business at Coorparoo, Brisbane.
- o It'Sue For Hair – a hairdressing business at Balmoral, Brisbane.
- o Personal Space Storage Sheds – storage facility at Thorneside, Brisbane.
- o Vici – a swimwear business at Capalaba, Brisbane.
- o Dais Coffee and Juice Bar – a coffee and juice bar at Capalaba, Brisbane.
- o Griitfit – a gym at Banyo, Brisbane.
- o The Plantation Swim School, Brisbane.
- o Tatina – swimwear brand

## THE COMMUNITY

- Member of the Burleigh Heads SLSC for 50 years
- Player & Coach Souths Rugby Union Club
- Member of Neptunes RLSC
- Vice President Ithaca Caloundra City LSC
- President Royal Life Saving Society Australia
- President Royal Life Saving Queensland
- Treasurer Kidsafe Australia
- Treasurer Kidsafe Queensland



# AQUATIC INDUSTRY EXPERIENCE

# AQUATIC FACILITY SAFETY AUDITS

## **Goodna Swimming Pool**

137 Brisbane Tc  
Goodna Qld 4300

## **Bundamba Swim Centre**

256 Brisbane rd  
Bundamba Qld 4304

## **Orion Lagoon**

155 Southern Cross Ct  
Springfield Qld 4300

## **Valley Pool**

432 Wickham Tc  
Fortitude Valley Qld 4006

## **Mt Gravatt East Swim Centre**

35 Wecker Rd  
Mansfield Qld 4122

## **Hibiscus Sports Centre**

90-98 Klumpp Rd  
Upper Mt Gravatt Qld 4122

## **Musgrave Park Pool**

100 Edmonstone St  
Sth Brisbane Qld 4101

## **Southport Swimming Pool**

Marine Pd  
Southport Qld

## **Beenleigh Aquatic Centre**

City Rd  
Beenleigh Qld 4207

## **Bethania Aquatic Centre**

Station Rd  
Bethania Qld 4205

## **Rosewood Aquatic Centre**

Mill St  
Rosewood Qld 4340

## **Warwick Aquatic Centre**

29 Palmerin St  
Warwick Qld 4370

## **Parkes Swimming Pool**

2 Cecile St  
Parkes NSW 2870

## **Peak Hill Pool**

Boori St  
Peak Hill NSW

## **Trundle Pool**

Parkes St  
Trundle NSW

## **Tullamore Pool**

Haylock St  
Tullamore NSW

## **Wet'N'Wild Gold Coast**

Pacific H'way  
Oxenford Qld.

## **Wet'N'Wild Sydney**

425 Reservoir Rd  
Prospect NSW2148

## **Dreamworld Water Park**

Pacific H'way  
Oxenford QLD

## **MovieWorld Gold Coast**

Pacific H'way  
Oxenford QLD

## **SeaWorld Gold Coast**

SeaWorld Dr  
Queensland

## **SeaWorld Resort**

SeaWorld Dr  
Gold Coast Qld

## **Ithaca Pool**

131 Caxton St  
Paddington  
Brisbane Qld 4064

## **Langlands Swimming Pool**

5 Pentiya St  
Stones Corner Qld 4120



### **Langlands Swimming Pool**

5 Pentiya St  
Stones Corner Qld 4120

### **Cleveland Swimming Pool**

222 Russell St  
Cleveland Qld 4163

### **Bellbowrie Swimming Pool**

47 Birkin Rd  
Bellbowrie 4070

### **Acacia Ridge**

Swimming Pool  
1391 Beaudesert Rd  
Acacia Ridge Qld

### **Sarina Swimming Pool**

Anzac St  
Sarina QLD

### **Mackay Memorial Swimming Pool**

Milton St  
Mackay Qld 4740

### **Pioneer Swimming Pool**

Malcomson St  
North Mackay Qld 4740

### **Yeronga Park Memorial Swimming Pool**

55 School Rd  
Yeronga Qld 4104

### **Chandler Aquatic Centre**

Sleemans Sports Complex  
Old Cleveland Rd  
Chandler Qld

### **Jindalee Swimming Pool**

11 Yallambee St  
Jindalee Qld 4074

### **Carole Park Swimming Pool**

220 Waterford Rd  
Wacol Qld 4076

### **Torbruk Swimming Pool**

370 Sheridan St  
Cairns Qld 4870

### **Mareeba Swimming Pool**

Abbott St  
Mareeba Qld 4880

### **Dimboola Swimming Pool**

Dimboola Qld

### **Atherton Swimming Pool**

18 Robert St  
Atherton Qld 4883

### **Centenary Pool**

400 Gregory Tc  
Spring Hill Qld 4000

### **Smithfield Pool**

41 Leisure Park Rd  
Smithfield Qld 4878

### **Woree Pool**

1 Pool Close  
Woree Qld

### **Kuranda Pool**

Myola Rd  
Kuranda Qld 4881

### **Chermside Pool**

375 Hamilton Rd  
Chermside Qld 4032

### **Colmslie Pool**

400 Lytton Rd  
Morningside Qld 4170

### **Clem Jones Centre**

Zahel St  
Carina Qld 4152

### **Dunlop Park Pool**

794 Oxley Rd  
Corinda Qld 4075

### **Emily Seebohm Aquatic Centre**

523 Telegraph Rd  
Fitzgibbon Qld 4018

### **Newmarket Pool**

71 Alderson St  
Newmarket Qld 4051



**Runcorn Pool**  
37 Bonemill Rd  
Runcorn Qld 4113

**Sandgate Pool**  
231 Flinders Pd  
Sandgate Qld 4017

**Spring Hill Baths**  
14 Torrington St  
Spring Hill Qld 4000

**Noosa Aquatic Centre**  
6 Girraween Ct  
Noosa Qld

**Nambour Pool**  
31 Petrie Park Rd  
Nambour Qld

**Coolum Pool**  
1930 David Low Way  
Coolum Qld

**Cotton Tree Pool**  
412 Cotton Tree Pd  
Maroochydore Qld 4558

**Caloundra Pool**  
Central Park Rd  
Caloundra Qld

**Caboolture Reg Aquatic Centre**  
1 Aquatic Centre Dv  
Burpengary Qld 4505

**Caboolture Swimming Pool**  
198 King St  
Caboolture Qld 4510

**Bribie Is Aquatic Centre**  
48 Goodwin Dv  
Bribie Island Qld

**Ferny Grove Park**  
Upper Kedron Rd  
Kedron Qld

**Rocks Riverside Park**  
Jindalee  
Brisbane Qld

**Wynnum Wading Pool**  
The Foreshore  
Wynnum Qld

**Wynnum Whale Water Park**  
The Foreshore  
Wynnum Qld

**YMCA**  
University Pool  
Gardens Point  
Brisbane Qld

**YMCA**  
University Pool  
Kedron  
Brisbane Qld





# **CONTRACT LIFEGUARD SERVICES (MANAGED & OPERATED)**

## **Noosa Lifeguard Service**

**Noosa Beach**

**Sunshine Beach**

**Peregian Beach**

**Sunrise Beach**

## **Noosa North Shore**

### **Coolum Hyatt Resort Lifeguard Service**

Coolum Beach

### **Airlie Beach Lagoon**

Shute Harbour Rd

Airlie Beach Qld 4802

### **Settlement Cove Lagoon**

39 Redcliffe Pd

Redcliffe Qld 4020

### **Bundamba Swimming Centre**

256 Brisbane Rd

Bundamba Qld

### **Leichhardt Swim Centre**

Poole St

Ipswich Qld

### **Rosewood Aquatic Centre**

Mill St

Rosewood Qld 4340

# AQUATIC FACILITY SAFETY SIGN AUDITS



## **BLK Super Sports Centre**

Runaway Bay QLD

## **All twenty two (22) Brisbane City**

Council Swimming Pools

## **Sarina Swimming Pool**

Sarina Qld

## **Mackay Memorial Swimming Pool**

Mackay Qld

## **Pioneer Swimming Pool**

Mackay Qld

## **Mackay University Pool**

Mackay Qld

## **Mirani Swimming Pool**

Mackay Qld

## **Ferny Grove Park**

Upper Kedron Rd Kedron

## **WhiteWater World**

## **DreamWorld Gold Coast**

## **Rocks Riverside Park**

Jindalee

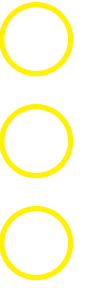
Brisbane Qld

## **Wynnum Wading Pool**

The Foreshore

Wynnum Qld





# AQUATIC FACILITY MANAGEMENT

## **The Plantation (Home of RLSSQ)**

1204 New Cleveland Rd  
Gumdale Qld 4154

## **Burpengary Aquatic Centre**

20 Fountain Rd  
Burpengary Qld

## **Woongoolba Aquatic Centre**

1030 Stayplton – Jacobs Creek Rd  
Jacob's Creek Qld

## **Wooroobinda Aquatic Centre**

Wooroobinda  
Central Queensland

## **Airlie Beach Lagoon**

275 Shute Harbour Rd  
Airlie Beach Qld 4802

## **Settlement Cove Lagoon**

Redcliffe Parade  
Redcliffe Qld 4020



# EXPERT EYE WITNESS REPORTS

## Goodna Aquatic Centre

137 Brisbane Tc  
Goodna 4340

## Cairns Resort Diving Incident

# AQUAFUTURES INTERNATIONAL CONFERENCE

Conference Organiser – 2013, SeaWorld

Conference Organiser – 2015, SeaWorld

Conference Organiser – 2017, Noosa

Member Organising Committee –  
World Conference on Drowning Prevention  
Denang Vietnam

Conference Organiser -  
Aquafutures 2019  
Runaway Bay Super Sports Centre – Gold Coast



## SPORT

### Manager Surf Sports – Surf Life Saving

Queensland  
1992-1993

Level 1 Sports Coach – Surf Life Saving Queensland

Level 2 Sports Coach – Surf Life Saving Queensland

Level 1 Competition Official – Surf Life Saving Queensland

Level 2 Competition Official – Surf Life Saving Qld

Manager Queensland Life Saving Team 2019.



# INTERNATIONAL LIFE SAVING

Member of the World Life Saving Rescue Commission

Official at several World Life Saving Championships

International Competitor Liaison Officer  
1988 World Life Saving Championships

Accredited World Life Saving Trainer

Member of the organising committee  
1988 World Life Saving Championships,  
Southport Queensland.



# BOARD POSITIONS

**Board Member Royal Life Saving Society Australia 1996 - 2019**

**Board Member Royal Life Saving Society Qld 2004 – 2019**

**Board Member Kidsafe Qld**

**Board Member Kidsafe Aus**

**Board Member Gambling Community Benefit Fund**

**President, Royal Life Saving Society Australia**

**President, Royal Life Saving Queensland**

**Secretary, Royal Life Saving Queensland**

**Treasurer, Royal Life Saving Queensland**

**Burleigh Heads SLSC – current long service member**

**Secretary of the Organising Committee for the Nat. Surf Life Saving Championships – Burleigh Heads 1989**

**Member of the RLSSA, National Finance Committee**

**Member of the RLSSA ,National Honours Committee**

**Member of the RLSSA, National Constitution Review Committee**

**Member of the RLSSQ, Honours Committee**

**Member of the RLSSA & RLSSQ Team Selection Committee**



# COACHING EXPERIENCE

Accredited surf coach

Accredited rugby coach

Level III & Level IV Certificate in Fitness

(qualified personal trainer)



# LIFE MEMBERSHIP

Royal Life Saving Society Australia



# ASSET MANAGEMENT PLANS

Airlie Beach Lagoon

Proserpine PCYC

Proserpine Swimming Pool & Caravan Park

Proserpine Entertainment Centre



# ACCREDITED TRAINER & ASSESSOR

Senior First Aid – current

Pool Lifeguard – current

Bronze Medallion – current

CPR Trainer - current

Pool Plant Operation & Maintenance – current



# BOOKS PUBLISHED

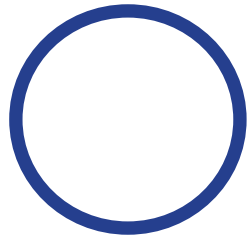
Co – author Centenary of Life Saving In Queensland

Co – author the Development of Life Saving in China

Author RLSSA Junior Lifeguard Training Program

Author Free Chlorine – the manual used for training Pool Plant Operation and Maintenance





# THIRD PARTY QUALITY ASSURANCE

Although Pool Star is NOT third party quality assured with an ISO Quality Assurance System, the company has had extensive experience constructing Policies and Procedures Manuals, for a number of companies and organisations, including:

## **Royal Life Saving Society Qld**

1204 New Cleveland Rd  
Gumdale Qld

## **The Plantation**

Gumdale Qld

## **The Burpengary Aquatic Centre**

Burpengary Qld

## **Bowen Swimming Pool**

Bowen Qld

## **Airlie Beach lagoon**

Airlie Beach Qld

## **Gin Gin Swimming Pool**

Gin Gin Qld

## **Bundaberg War Memorial Pool**

Bundaberg Qld

## **Yeronga Park Memorial Swimming Pool**

Yeronga Qld

## **Childers Swimming Pool**

Childers Qld

# OTHER

Manager – Australian Life Saving Team 1997 – 2001

Manager – Queensland Life Saving Team 2019

Co-ordinated the development of Life Saving and Lifeguarding in China, Macau and Hong Kong.

Volunteer for the Sydney 2000 Olympic Games

Volunteer for the 2018 Gold Coast Commonwealth Games

Review Committee for the Queensland Health Guidelines for Swimming Pool and Spa Management.

Review Committee for the Royal Life Saving Society Australia – Guidelines for Safe Pool Operation.



# POOL SAFETY CONSULTANCY & TRAINING

## OUR SERVICES:

- MINOR & MAJOR MAINTENANCE SCHEDULES
- ASSET MANAGEMENT PLANS
- RISK AUDITS & SAFETY IMPROVEMENT PLANS
- SIGN AUDITS
- SUPERVISION PLANS
- TRAINING:  
*CPR, BRONZE MEDALLION, POOL LIFEGUARD,  
POOL PLANT OPERATION & MAINTENANCE*
- EXPERT EYE WITNESS
- POLICIES & PROCEDURES MANUALS
- SIGNS, RESCUE GEAR & POOL EQUIPMENT
- LOVIBOND POOL WATER TEST KITS
- VICI SWIMWEAR
- CONTRACT LIFEGUARD SERVICES

CONTACT:  
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Capalaba QLD 4157

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